



SFV Quality Quill



SECTION 0706

FALL 2007



SCHEDULED SECTION EVENTS



Monthly Meetings

ASQ Sections plan monthly meetings to provide colleagues an opportunity to network, and to increase their knowledge. This is an opportunity to enhance your knowledge at minimum cost.

The ASQ Section 706 Section Events are held on the **THIRD Tuesday** of every month.

San Fernando Valley, Section 0706

Refer to www.asqsfv.org
Monthly meetings are held at Marie Callender's Northridge
19310 Business Center Dr.
Northridge, CA 91324
(818) 993-0704

You can join us for dinner and presentation or presentation only. All reservations should be made through Ac-teva.

Recertification Units (RU's) are awarded for attending presentations.

Other Sections' Activities

Los Angeles, Section 0700
Refer to www.asqla.org

Orange Empire, Section 0701
Refer to www.asqorangeempire.org

San Gabriel Valley, Section 0702
Refer to www.asq702.org

Channel Cities (Ventura/Santa Barbara, Section 0709)
Refer to www.asq709.org

TAKE NOTE !

ASQ SFV SECTION EVENT IS CHANGING MEETING PLACE !

STARTING IN NOVEMBER, OUR MONTHLY EVENTS WILL TAKE PLACE AT THE **ODYSSEY RESTAURANT**

THERE WILL BE NO SECTION MEETING DURING THE MONTH OF DECEMBER DUE TO HOLIDAY SEASON

ASQ SAN FERNANDO VALLEY SECTION IS LOOKING FOR VOLUNTEERS TO TEACH REFRESHER COURSES. PLEASE CONTACT OUR EDUCATION CHAIR FOR MORE INFORMATION:

Angel Luna A.luna@ngc.com

MEMBER SERVICES

To Update Your E-mail Address:


- Visit www.asq.org
- Enter your member number and password in the "Log In Now" section.
- Select the "Manage Your Membership" blue box in the upper right-hand corner of the page.
- Update your e-mail address under "Change Contact Information".
- If you need additional help, e-mail ASQ Customer Care at help@asq.org or call us at 800-248-1946 (United States and Canada only).

[Find the Certification that's right for you.](#)

[Biomedical Auditor - CBA](#)
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[Quality Improvement Associate - CQIA](#)
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[Reliability Engineer - CRE](#)
[Six Sigma Black Belt - SSBB](#)
[Six Sigma Green Belt - SSGB](#)
[Software Quality Engineer - CSQE](#)

[Women In Quality Network](#)

SFV SECTION MEMBER BIO

Name	Carole Elm 
Employment	Pratt & Whitney Rocketdyne (PWR)
Education	BS Chemical Engineering w/ minor Colloids, Polymers and Surface Sciences – Carnegie-Mellon University MS Psychology HR/Organization Development – University of TN-Chattanooga TQM Certificate – West Coast University ASQ CQE MBA Healthcare Mgt – University of Phoenix
ASQ Data	Society member since 1987. Currently Senior Member. Healthcare Division member
Volunteer Experience	Proudly serving SFV section as Board member since 1997 (has it been 10 years already?)
Positions Holding/Held	<i>Current:</i> Strategic Management Planning Chair Quality & Productivity Center Chair CSUN Student Branch Liaison <i>Previous:</i> CQE instructor Exam assistant proctor
Personal Info	Pursues strange activities such as: zip-lining, ultra-lighting, tandem parachuting, SPC, and other volunteer work such as Recording for the Blind & Dyslexic-LA
Favorite Quote	The bitterness of poor quality lingers long after the sweetness of meeting schedules is forgotten. – Kathleen Byle, Sandia National Laboratories
Where I Would Like To See SFV Section Go?	I would like to see our section invigorate its membership from the various local industries to become active on our committees and help plan/ lead the types of events they feel would benefit their industry colleagues.

NOTES AND NEWS

Each One Reach One**Achieve Relationships**

Recruiting new members gives you the opportunity to achieve relationships with other members who share a similar interest in quality and ASQ. Participation in Each One Reach One (EORO) allows you to grow and expand the quality community – these relationships open doors to new sections, forums, divisions, and other communities of practice.

How it Works:

For each new member you refer*, you will earn 5 ASQ Bucks (5 ASQ Bucks = \$5). ASQ Bucks are the equivalent of U.S. dollars earned by referring new members—which can be spent on ASQ products and services, such as:

- Membership renewal**
- Quality Press purchases
- Conference of your choice
- Certification or training

In addition to the above items, don't forget about the **quarterly drawing for an iPod Shuffle**, and our annual **grand prize drawing for an all-expenses paid conference** of your choice! The grand prize drawing will take place in July. Every new member you recruit enters you into the random drawing for a free conference registration, hotel, and airfare (up to \$800).

EORO Bucks Balance on My ASQ

Members can now view their Each One Reach One ASQ Bucks balance on their My ASQ homepage. The balance will appear on the top right side of the screen, in the bottom blue information box.

Remember, if you recruit a new Sustaining member, you will earn **120 ASQ Bucks**.

Regional Brief

Holly Duckworth
Region 7, Director

Well it's that time again, time for Section Management Planning.

Your section leaders have been busy developing objectives and targets for the 2007-2008 ASQ fiscal year. These management plans will be used to enhance member value. If your section's minimum management

requirements are met (basically, completing all reporting requirements on time), and the section also achieves the ASQ objectives for member retention, value and satisfaction, your section could be recognized for the Gold, Silver, or Bronze level of excellence. This is a way to recognize those leaders and members who achieve exemplary performance.

This coming year, a special recognition event at our annual leadership training is planned for those sections who achieve excellence status. I look forward to recognizing many of the Region's sections.

To set an example for the sections, your regional team recently met to develop a Regional Management Plan. We have set some objectives toward our strategic actions on Community Outreach and Linkage with Divisions.

In the coming year, the Deputy Regional Directors and I will be working on the following tasks. For Community Outreach we will work to enhance collaboration with other professional societies, continue to build outreach with higher education endowments, create a "charity ombudsman"

to facilitate community good works, and encourage providing professional services to the community pro bono. For Linkage with Divisions, we will double the effort with Discussion Groups to begin events with the Quality Management Division, the Audit Division, and the Six Sigma Forum, in addition to the on-going efforts with the Aerospace and Defense Division, the Food, Drug, and Cosmetics Division, and the Biomedical Division.

I anticipate looking back, this time next year, and seeing the continuous improvement of ASQ's presence in the professional and regional communities.

ASQ NEWS**Looking to the Future: ASQ in 2012**

At the Ideas to Action Gathering in September, member leaders had the opportunity to write ASQ's success story for 2012. Read that story on the [Ideas to Action Web site](#), and also listen to an interview with Mike Nichols, ASQ president, on the topic of Extreme Member Value. Additional audio interviews with member leaders also have been posted.

Did You Know?

In the past 12 months, ASQ's international membership numbers increased more than 4 percent, with 472 new memberships in more than 100 countries.

JOB OPPORTUNITY**MOOG, Chatsworth Operations Job Vacancy
September 2007**

Moog, Chatsworth Operations (MCO), has about 180 employees based in the Northwest corner of the San Fernando Valley. MCO is part of Moog's Space & Defense Group of Moog, Inc, headquartered near Buffalo, New York. Founded more than 60 years ago, Moog, Inc., is a financially-stable, global organization. MCO is a "hands-on" Engineering environment that designs, markets, and produces high-performance, ultra precise mechanisms for spacecraft motion control applications.

MCO has a cross-functional, team-like, collaborative environment. In an atmosphere that fosters mutual trust and respect, questions and creativity are encouraged. Under the umbrella of Moog, Inc., our employees enjoy the great benefits and professional growth potential, that are usually only found in "big company" environments. MCO's **Medical, Dental, and Vision Insurance is available at no cost to our employees**, and at virtually no cost for dependant coverage. We also provide free disability, and life insurance, and a 401(K) Plan which employees may join immediately upon hire date. Moog also provides a **company-paid Pension Plan** that is fully vested in just 5 years. Additionally, we have a **Profit Sharing Plan, in which every MCO employee is a participant**. Our tuition reimbursement program is liberal, and we encourage academic growth. We have an Employee Assistance Program that includes free legal assistance, a vacation plan with exceptional rewards for longevity, and a generous Holiday schedule.

Our turnover is under 6%, and average length of employment exceeds 5 years.

QUALITY ENGINEER

Work cooperatively with customers, suppliers, Moog's Program team, and with other Moog employees to ensure that Contractual Quality requirements are met. This individual will be a primary point of contact for customers and suppliers.

Prepare QA proposals and cost estimates for contract proposals, review contract documentation for quality-related requirements., and plan/execute cost-effective quality programs to help ensure contractual compliance

Chair the MRB.

Review manufacturing/test documentation and development of inspection plans; evaluate robustness and risk of processes, and recommend improvement actions where appropriate.

Lead cross-functional teams in failure investigations to establish definitive root cause and effective corrective action.

A Bachelor of Science degree in a technical field, (preferably in Mechanical Engineering), plus a minimum five years' related technical experience, **or**, sufficient additional related experience within spacecraft mechanisms, in lieu of a degree, is required. ASQ certification as a CQE is highly desirable.

Qualified candidates for the above position should send a resume, with salary requirements, to:
hr@sch.moog.com

ASQ SFV Section 0706 Contacts

· Section Chair	Arlene M. Monnar amonnar@yahoo.com
· Immediate Past Section Chair · Audit Committee Chair	Paul Buckley pbuckley@usc.edu
· Section Secretary · Aviation, Space & Defense Division Liaison · Deputy Regional Director	Deborah L. Koncel deborah.koncel@pwr.utc.com
· Section Treasurer	Scarlet Aghoustin Sdabookkeeping@aol.com
· Audit Committee Member and Past Section Chair	Terry Weiner Tweiner@earthlink.net weiner@cmtc.com
Audit Committee Member	Lisa Strawn Lisastrawn@earthlink.net
· Nominating Committee Chair · Recognition & Awards Chair · Scholarship Chair	Berney Lelles Dlelles@hotmail.com
· Membership Chair	Leslie Terry lterry@staar.com
· SMP Chair F.H. · Student Branch Liaison · CSUN Quality & Productivity Center Chair	Carole Elm Carole.a.elm@boeing.com carole013@hotmail.com
Assistant SMP Chair	Joseph Musacchio JMussachio@sjm.com
· CSUN Counselor for Student Branch and for CSUN Quality & Productivity Center	Seung-Kuk Paik, PhD. seungkuk.paik@csun.edu
Certification & Recertification Chair	Mostafa Gorgzadeh mostafa.gorgzadeh@technocel.com
· Education Chair · Examining Chair · Koalaty Kid Liaison	Angel Luna A.luna@ngc.com
· Education Committee Member	Luis Echeverria Luis.echeverria@ngc.com
· Programs & Arrangements Chair	Peter Wang pikwang1205@yahoo.com
· Biomed Division Liaison	Cheryl Jones recruiter@medexecintl.com
· Section Newsletter Editor and Placement Chair	Ernesto Zepeda Ernesto4z@sbcglobal.net
· Quality Advocacy Committee Chair · Section Webmaster · Past Section Chair · CMQ/OE Instructor · Deputy Regional Director · Food, Drug and Cosmetic Division Liaison	Diane G. Kulisek dkulisek@capatrak.com kulisekdq@aol.com
· Past Section Chair · Database Chair · Regional Membership Director · Deputy Regional Director · Discussion Group Champion · Food, Drug and Cosmetic Division Liaison · Biomed Division Liaison	Rosemarie Christopher christoroseasq@gmail.com

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EMPLOYERS

The Quill will publish your job postings free of charge as a service to our members.

Please contact
Ernesto Zepeda, Newsletter Editor
661-285-2367,
Ernesto4z@sbcglobal.net

JOB OPENINGS:

<http://www.asq706.com>

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the Quill?

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ASQ 706



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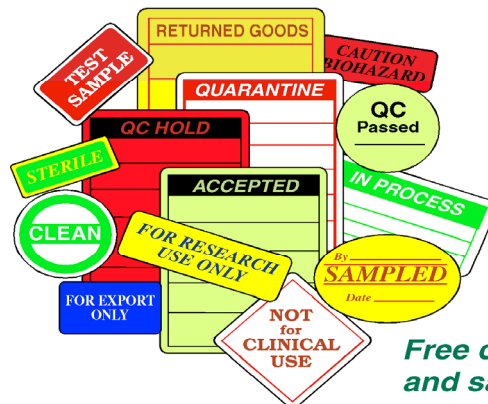
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