



SFV Quality Quill



SECTION 0706

WINTER 2007-08



SCHEDULED SECTION EVENTS



Monthly Meetings

ASQ Sections plan monthly meetings to provide colleagues an opportunity to network, and to increase their knowledge. This is an opportunity to enhance your knowledge at minimum cost.

The ASQ Section 706 Section Events are held on the **THIRD Tuesday** of every month.

San Fernando Valley, Section 0706

Refer to www.asqsfv.org

Monthly meetings are held at Odyssey Restaurant
15600 Odyssey Drive
Granada Hills, CA 91344
818-366-6444

You can join us for dinner and presentation or presentation only. All reservations should be made through Acteva.

Recertification Units (RU's) are awarded for attending presentations.

Other Sections' Activities

Los Angeles, Section 0700

Refer to www.asqla.org

Orange Empire, Section 0701

Refer to www.asqorangeempire.org

San Gabriel Valley, Section 0702

Refer to www.asq702.org

Channel Cities (Ventura/Santa Barbara), Section 0709

Refer to www.asq709.org

TAKE NOTE !

ASQ SFV SECTION EVENT IS CHANGING MEETING PLACE !

STARTING IN NOVEMBER, OUR MONTHLY EVENTS WILL TAKE PLACE AT THE [ODYSSEY RESTAURANT](#)

ASQ SAN FERNANDO VALLEY SECTION IS LOOKING FOR VOLUNTEERS TO TEACH REFRESHER COURSES. PLEASE CONTACT OUR EDUCATION CHAIR FOR MORE INFORMATION:

Angel Luna A.luna@ngc.com

MEMBER SERVICES

BOOSTERS WANTED for our Section! Page 4

To Update Your E-mail Address:

- Visit www.asq.org
- Enter your member number and password in the "Log In Now" section.
- Select the "Manage Your Membership" blue box in the upper right-hand corner of the page.
- Update your e-mail address under "Change Contact Information".
- If you need additional help, e-mail ASQ Customer Care at help@asq.org or call us at 800-248-1946 (United States and Canada only).

[Find the Certification that's right for you.](#)

[Biomedical Auditor - CBA](#)
[Calibration Technician - CCT](#)
[HACCP Auditor - CHA](#)
[Manager of Quality/Organizational Excellence - CMQ/OE](#)
[Quality Inspector - CQI](#)
[Quality Auditor - CQA](#)
[Quality Engineer - CQE](#)
[Quality Improvement Associate - CQIA](#)
[Quality Process Analyst - CQPA](#)
[Quality Technician - CQT](#)
[Reliability Engineer - CRE](#)
[Six Sigma Black Belt - SSBB](#)
[Six Sigma Green Belt - SSGB](#)
[Software Quality Engineer - CSQE](#)

SFV SECTION MEMBER BIO



Name	Arlene Monnar
Employment	Agensys, Inc
ASQ data	Society member since 2003. Food, Drug and Cosmetic Division member CQA and CQE certifications
Volunteer experience	Proudly serving SFV section as Board member since 2004
Positions holding/held	<i>Current:</i> Chair Elect <i>Previous:</i> Section Treasurer
Personal info	Hobbies include traveling, backpacking, riding my HOG and hiking with dogs Denali and Lucy. Work experience in the areas of GMP manufacturing, quality control and quality assurance in the biotechnology industry. Serves as Director of Manufacturing at Agensys. Also co-founder of naturallygmp™, a natural products start-up company.
Favorite quote	Once a year go someplace you've never been before – HH The 14 th Dali Lama of Tibet
Where I would like to see SFV Section go?	I would like to see more participation from our membership to help plan/ lead the types of events they feel would them develop the knowledge, tools, and resources that are important to their industry and their colleagues.

NOTES AND NEWS



The 2008 ASQ World Conference on Quality and Improvement will be here sooner than you think. As the eyes, ears and voice of ASQ, we need your help in growing attendance and participation at this year's conference. We will recognize all participating Sections, Divisions and Forums at the conference and in the on-site program.

You can participate in many different ways. Here are some items to include on your group's Web site.

- [Promotional Materials](#)
- [Copy Blocks](#)
- [Press Releases](#)
- [Banner Ads](#)

NOTES AND NEWS (continued)

Regional Brief

Holly Duckworth
Region 7, Director

Government Commitment to Performance Improvement

In a time of national election preparations, with all the advertising and televised debates (and the soon-to-follow "mud slinging") it can be hard to remember the need for the commitment of our government to use the skills and knowledge of our citizen quality professionals. However, there are hopeful signs of this occurring.

ASQ's initiates a PPAC (Public Policy Advisory Council) in Washington, D.C. to assure the issues pertinent to the promotion of quality principles are at the fore front of our government's actions.

For example, the issues of food safety, import safety, social responsibility, and FEMA quality, are being currently promoted for action in Congress. Also, we have an entire division devoted to the topic of quality in government. So we see the Society's involvement in government. For every state, there is a Quality Excellence group.

In Arizona, we have the "Arizona Quality Alliance", for California, we have the "California Council for Excellence", and in Nevada, we have the "Nevada Quality Alliance". So we see the state governments being involved in the quality movement. President Bush has also recently issued an Executive Order to "Improve Government Program Performance". So we see the President initiating a requirement for considerations of quality in government agencies. And at the 2007 ASQ Six Sigma Conference, General Thompson spoke of the Army's commitment to Six Sigma, with plans to deploy over 7,000 Black Belts throughout this branch of the Armed Forces. So now we see application of quality tools, and resources devoted to quality programs in the government.

With these signs, I have hope that the US Government is moving even beyond involvement in the quality movement, to a commitment to quality principles. As citizen quality professionals, consider opportunities to extend your services to our government.

Press Release

Supplier Auditing and Certification Seminars Coming in April
The ASQ Customer-Supplier Division announces the first of their one-day seminars for 2008.

The very popular Supplier Auditing and Supplier Certification courses will be offered in the southwest: Torrance, CA, Ontario, CA and Las Vegas, NV. The Torrance classes will be April 7 (Auditing) and April 8 (Certification). Ontario will be April 8 and 9. Las Vegas will be April 9 and 10.

"Because each city in the cluster is within driving distance, we schedule them one day after the other," says Supplier Certification instructor Dick Gould. "We call them our Roadshows. We've been doing this for about 8 years, but each cluster is different. We try to serve all major metropolitan areas within the USA within a reasonable time period" Supplier Auditing instructor Dennis Arter says, "Our data tell us that CSD members want useful training that is focused, short, local, and inexpensive. These are practical courses lasting a single day. We come to you and keep the price down. Our courses attract ASQ members and non-members who can't afford to take an entire week off work. Often, they take a vacation day to attend. They want something useful that will benefit themselves and their organization."

For detailed information, including registration fees and site locations, please visit the Customer-Supplier Division's web site at <http://www.asq.org/cs/courses/>. Classes are limited to 30 participants and pre-registration is required.

Torrance, California, will be our first attempt to serve the San Fernando valley and maybe even Ventura. It is reasonably convenient to Pasadena. It will serve the businesses in the Industry, Downey, and El Segundo communities.

Ontario, California, will serve people from the Pomona, Temecula, Riverside, and San Bernardino areas. It is within driving distance for the military community in Victorville. It may even appeal to people from Palm Springs. Las Vegas, Nevada, has consistently taken advantage of training opportunities in the local area. Henderson is close to the airport but away from the Strip.

[April 2008 Roadshows!](#)

Did You Know?

President's Participation at Baldrige Ceremony

ASQ is waging a grass roots campaign to petition the President of the United States, George W. Bush, to personally attend the Malcom Baldrige Quality Award ceremony this coming spring. Following the attached link will send you to a very easy-to-use web based system which will send a letter of encouragement to the President.

Please take a few moments to read this [letter](#) and send it to the White House today.

NOTES AND NEWS (continued)

Our section is currently looking for **BOOSTERS**. These people will act as a liaison between their company and our local ASQ Section in the San Fernando Valley.

- Post event flyers
- Post ASQ news
- Assist your fellow colleagues to sign up for ASQ
 - Remember, for each person you refer that signs up to ASQ, you earn \$5 ASQ "BUCKS"!

That's it! It's easy and gives you a chance to become more involved.

Please contact:

Cheryl Jones - (818) 552-2036
recruiter@medexecintl.com

JOB OPPORTUNITY

Bobrick Washroom Equipment, Inc. Precision Inspector

Job Summary: Under minimal direction, performs inspection of purchased parts, sub-assemblies, manufactured parts, finished goods, first articles within the processes of receiving, in process, final and source inspections as well as stock audits. The inspection criteria will be based upon Engineering blueprints and standards, applicable specifications and departmental procedures to assure product quality. The inspection process includes documentation of findings and coordination with internal customers to identify product and system non-conformances and work as a team toward immediate and long-term resolutions.

Responsibilities:

Performs inspection using dimensional, functional and visual attributes as required or specified, also, inspection Engineering prototypes, experimental parts and samples from new tooling as well as identification of metals, plastics, finish, plating, heat and spring testing. May perform calibration, inspection and maintenance of production or inspection gauges and equipment as well as complex set ups of inspection equipment and parts to ensure conformance to specifications. Assignments, communication and coordination with the lead person are a must, and person will directly report to the QC/QA Manager or Supervisor. All duties and responsibilities must be completed with a high level of accuracy and thoroughness. Analyze product process studies, internal or supplier process audits, data collections and analysis, filing and processing of inspection documentation and records, movement of parts and paperwork, work on team projects and other duties as assigned.

Requirements:

Associate's degree (A.A.) or equivalent from two-year college or technical school; and 3-4 years related experience and/or training; or equivalent combination of education and experience. General knowledge in use of standard inspection tools such as micrometers, calipers, plug and ring gauges, gauge blocks, dial indicators, surface plate, profilometer and video measuring system. Familiarity with basic manufacturing process, i.e.: metal stamping and forming, machining, die, casting, plastic molding, heat treat and plating, welding, and finishing. Required, and prefer experience with the current Quality tools and concepts, including SPC, TQM, and ISO

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QA Test Engineer II (Lead) Full Time Position, Reporting to the V.P. of Quality

FutureLogic, Inc is looking for a candidate to fill a position in their Glendale, CA facility. This person will be responsible for the development and execution of design verification and validation testing, managing the development of our test fixtures and manufacturing printer test software routines through contracted sources, establishing and conducting reliability testing, and failure analysis as required on printers, accessories, subsystems and components. This includes establishing good test laboratory practices and organizing and performing testing and analysis on products per established schedules. Tasks include: Developing test plans, environmental testing, emissions, regression testing, Life testing, Design Maturity testing and analysis testing, just to name a few. Will use FMEA's, D.O.E's and other statistical tools, as required. Technical Degree or equivalent required. 4- years in an engineering test environment.

Please email all resumes to: rosana.wallace@futurelogic-inc.com

ASQ SFV Section 0706 Contacts

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Please contact
Ernesto Zepeda, Newsletter Editor
661-285-2367,
Ernesto4z@sbcglobal.net

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<http://www.asq706.com>

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ASQ 706



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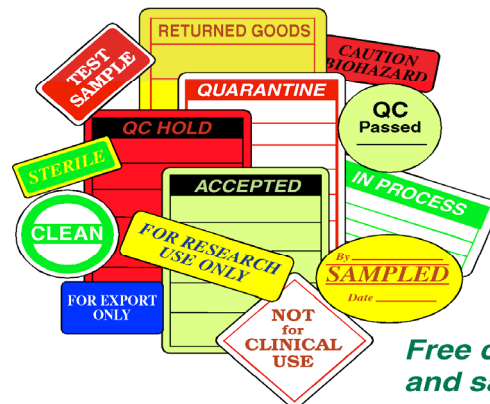
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