



SFV Quality Quill



SECTION 0706

2008-2009 ISSUE VI



SCHEDULED SECTION EVENTS



Monthly Meetings

ASQ Sections plan monthly meetings to provide colleagues an opportunity to network, and to increase their knowledge. This is an opportunity to enhance your knowledge at minimum cost.

You can join us for dinner and presentation or presentation only. All reservations should be made through Acteva. Recertification Units (RU's) are awarded for attending presentations.

San Fernando Valley, Section 0706

Refer to www.asqsfv.org

PO Box 4771 West Hills, CA 91308

The ASQ Section 706 Section Events are held on the **THIRD Tuesday** of every month.

Other Sections' Activities

Los Angeles, Section 0700

Refer to www.asqla.org

Orange Empire, Section 0701

Refer to www.asqorangeempire.org

San Gabriel Valley, Section 0702

Refer to www.asq702.org

Channel Cities (Ventura/Santa Barbara, Section 0709)

Refer to www.asq709.org

Become an ASQSFV Booster



ASQ San Fernando Valley, Section 706, is continually reaching out and promoting our name in the communities that we serve. By becoming a ASQSFV Booster, you will be providing growth and opportunities for your employees and colleagues by acting as a valuable source of information for our local Quality Professionals.

**For additional information, please contact:
Cheryl Jones - cjones@medexecintl.com**

For further information on American Society for Quality please see: www.asq.org and www.asqsfv.org

Welcome Your New Elected Board

The Nominations Committee is proud to announce the Executive Board Member Leaders for the '09-'10 year:

Section Chair: Debbie Koncel
Vice Chair: Ernesto Zepeda
Treasurer: Carole Elm

MEMBER INFO

Events - Locations and meals may be changing for every section event so please review the flyer carefully.

Hosting an event - We are looking for local companies who can offer their facility. Contact P. Mushti.

Section Website - Bookmark our new one www.asqsfv.org

Recertification Units - Contact M. Gorgzadeh if you need assistance.

Unemployed? Contact membership and ASQ HQ for possible payment reductions.



2nd Annual SoCal Quality Conference

ASQ Section Hosts:
Los Angeles, San Gabriel Valley & San Fernando Valley

Presents...

"Staying Alive Through Challenging Times"

Saturday, October 24, 2009
Kellogg West Conference Center
Cal Poly University, Pomona, CA



Planned Sessions on:

Lean Sustainability
Risk Management Root Cause Analysis
Career Assistance Continuous Improvement
... And more

Message from the Chair — Paul Buckley



As my term as acting chair winds down, I would like to thank all of the members who continue to support the activities and programs of the San Fernando Valley Section of ASQ. I realize that times are really hard now, harder than they have been in years in fact. But despite this, you or your companies continue to renew your memberships to ASQ because you know the importance of sound quality practices and how they can add value to your company and its products or services. For this we thank and commend you. Although she was unable to finish her term because of increased responsibilities after the purchase of her company, I would like to give credit to Arlene Monnar, the person I replaced as interim Chair in September of 2008. Although coming to ASQ from the manufacturing side, Arlene was a great supporter of ASQ and in the year plus she presided over our section, was instrumental in making sure we were listening to our members by providing the types of programs they felt were important.

Other members of the board deserve special mention for going above and beyond the call of duty. Diane Kulisek took on the additional roles of acting Education Chair as we attempted to form an Education Committee, as well as Webmaster when the individual we had contracted to manage the Section 706 website did not work out. This was in addition to her roles as Quality Advocacy Chair, Section Historian, and National Chair for ASQ's Food, Drug, and Cosmetic Division. Diane has been a great mentor to many of the current Section 706 board members, (myself included), and I am extremely grateful for her continued involvement on the board.

Other members of note include our Membership Chair, Cheryl Jones, and Treasurer, Carole Elm. Most of you know Cheryl as she is the person most involved with contacting members and greeting you at the sign in table during section events. She campaigns tirelessly on behalf of ASQ at local Universities as a member of Rosemarie Christopher's career development workshop team, as well as serving as Region 7's Deputy Director for Membership. Many new members, such as our incoming Membership Chair, Ana McManama, have been recruited to Section 706 as a result of her efforts in ASQ's "Each One, Reach One" campaign. Our Treasurer, Carole Elm, has taken her attention to detail as our previous "SMP Chair From Hell" to her current role as our Section Treasurer. Carole's forte is in following through to make sure that the actions we promise are delivered and that section funds are handled properly. She and her predecessor, Scarlet Aghoustin, have made great strides in making sure that budgets are properly prepared and monitored throughout the year.

Another member of our team who has consistently provided great service to our members is our Newsletter Editor, Ernesto Zepeda. In the time he has been with us, he has resurrected the ASQ Quality Quill so that it is published every other month and taken on the task of e-mailing section announcements of programs and other events to our members. Speaking of programs, if you like the new direction that programs has taken, such as lower cost meetings, increased tours, and a wider variety of program offerings, then please take a moment to thank Tarek Elneil and Prasad Mushti, our Programs Chair and Logistics Chair, respectively. As new volunteers, both of these gentlemen have hit the ground running, and are now managing the intricacies of finding speakers and managing venues with ease.

Several other new members have also distinguished themselves with their efforts this past year as well, namely, our Section Secretary, Rita Turner, and Quality Management Plan Chair, Doug Forman. Rita makes sure that the attendance, action items and minutes of our meetings are recorded accurately and delivered to the board members in advance of the next meeting. If any of you have ever attended our meetings, where it is not uncommon for several people to be speaking at once, you have an idea of how difficult this job can be. Doug has also been very valuable in monitoring our sections' quality plan goals for the year on a monthly basis, letting us know if there was any slippage between the goal and its completion, and following up with us to make sure that actions were completed and that documented evidence of the completion was provided. Because of his efforts, we have again met a minimum of 75% of our annual goals and will be awarded with ASQ's "Total Quality" award at next year's World Conference on Quality and Improvement in St. Louis.


Another person who I rely on a great deal is our Vice Chair, Deborah Koncel. Debbie has been elected as Section Chair for 2009-2010, and I am certain the section will continue to flourish under her leadership. She has ran section meetings in my absence, participated in Leadership training each year she has been here, trained and mentored Rita Turner as Secretary, and continued to grow and develop as a section leader. Other individuals have continued to provide outstanding service to make sure that our section operates smoothly; Awards Chair- Berney Lelles, Recertification Chair – Mostafa Gorgzadeh, CSUN Student Branch Counselor – Dr. Seung-Kuk Paik, Biomedical Discussion Group Coordinator – Mike Holcomb, Chief Proctor – Angel Luna, Audit Chair and Audit Team members – Terry Weiner, Lisa Strawn, and Ana Sharma, all deserve thanks for a job well done over the past year.

As you can see, it takes a lot of people, working together as a cohesive team to provide you, our members, with monthly programs, workshops, and educational opportunities. We have been very fortunate to have some new volunteers step up and express an interest in volunteering to work on committees for the upcoming year. If any of you members would like to join our leadership team, please contact our incoming Chair, Debbie Koncel for further information, and to find out what our most pressing needs are. In closing, I would like to thank all of the section 706 Executive Board for making my job as acting chair such a pleasure. Next year promises to be another productive and exciting year for the San Fernando Valley Section.

Paul Buckley

Outgoing Chair – Section 706

SFV SECTION MEMBER BIO

	
Name	Seung-Kuk Paik
Employment	California State University, Northridge (CSUN) Assistant Professor in Systems and Operations Management Department
Education	Ph.D., Logistics, Operations and Materials Management The George Washington University, Washington, DC M.B.A., Logistics, Operations and Materials Management The George Washington University, Washington, DC B.A., Business Administration, <i>Magna Cum Laude</i> Sogang University, Seoul, Republic of Korea
ASQ data	Society member since 2007 Currently Associate Member
Volunteer experience	Serving SFV section as a faculty advisor of CSUN ASQ student branch.
Personal Information	I have presented the papers at the national and international academic conferences and published a number of research articles in the area of operations and supply chain management .
Favorite quote	If you are planning for one year, grow rice. If you are planning for 20 years, grow trees. If you are planning for centuries, grow men. – A Chinese Proverb.
Where I would like to see SFV Section go?	I would like to see more collaborative relationship between our section and local community, including local businesses, universities, and other sections of business professional organizations in order to support their needs.

NOTES



San Fernando Valley Section Member Leaders and others from Region 7 accept awards for Section Excellence at the recent World Conference on Quality and Improvement in Minneapolis, MN.

Need RU's? Teach a Class!

The San Fernando Valley Section of ASQ is getting ready to begin a new year of local courses to help quality professionals in our community prepare for examinations to earn employer-preferred ASQ Certifications. If you are already ASQ-Certified and would like to ease your ability to recertify by journal, the timing couldn't be better. We are seeking ASQ-Certified local professionals to help run our Education Committee and teach our courses throughout 2009 and 2010. Committee members earn 1.5 RU's per year and Instructors earn an additional 0.1 RU's per classroom contact hour (1 full RU per 10-hour course). In addition to the wealth of recertification opportunities, you may qualify for our instructor honorarium of approximately \$60. per hour. Contact Diane Kulisek at 805-522-5005, or email dkulisekasq@capatrak.com, for additional information or to get on board."

ASQ San Fernando Valley Section Gets LinkedIn!

Watch your email over the next few weeks. Diane Kulisek will be sending out invitations to the new ASQ San Fernando Valley Section LinkedIn group. If you're in a hurry, email Diane now (dkulisekasq@capatrak.com) and she'll send you an invitation, immediately. Via the LinkedIn group, you will be able to discuss current local quality-related activities, check on Section Events and Classes, talk with Section Leaders, let fellow members know when you have a position to fill.... or need a job, market your consulting skills and generally help one another out. To view our group now, go to: www.linkedin.com and search for the group by entering "asq san Fernando valley" into the group search box."



AMERICAN SOCIETY FOR QUALITY SAN FERNANDO VALLEY SECTION

EDUCATION COMMITTEE - EVENT CALENDAR

Category	Begin Date	End Date	Event
Reg Deadline	Early January	N/A	Deadline to register for CMQ/OE, CSSBB, CQPA, CRE, CQI, CQT, Biomedical Auditor, HACCP Auditor Spring Exams
Recognition	Early January	N/A	Education Committee Instructor Training and Member Recognition Event
Prep Course	Early January	Late March	CMQ/OE Exam Prep Course
Prep Course	Early January	Late March	CSSBB Exam Prep Course
Basics Course	Early January	Mid February	Fundamentals of Statistics & Probability
Prep Course	Mid February	Late May	CQE Exam Prep Course
Exams	Early March	N/A	CMQ/OE, CSSBB, CQPA, CRE, CQI, CQT, Biomedical Auditor, HACCP Auditor Spring Exams
Prep Course	Mid March	Late May	CSSGB Exam Prep Course
Prep Course	Early April	Late May	CQA Exam Prep Course
Reg Deadline	Early April	N/A	Deadline to register for CQIA, CSSGB, CPGP, CQE, CSQE, CQA, CCT Summer Exams
Prep Course	Mid April	Late May	CQIA Exam Prep Course
Exams	Early June	N/A	CQIA, CSSGB, CPGP, CQE, CSQE, CQA, CCT Summer Exams
Recognition	Mid June	N/A	Education Committee Instructor Training and Member Recognition Event
Basics Course	Late June	Mid August	Fundamentals of Statistics & Probability
Prep Course	Early August	Late Sept	CMQ/OE Exam Prep Course
Prep Course	Mid August	Late Sept	CSSBB Exam Prep Course
Reg Deadline	Late August	N/A	Deadline to register for CMQ/OE, CSSBB, CQPA, CRE, CQI, CQT, Biomedical Auditor, HACCP Auditor Fall Exams
Prep Course	Mid August	Late Nov	CQE Exam Prep Course
Prep Course	Early Sept	Late Nov	CQA Exam Prep Course
Prep Course	Mid Sept	Late Nov	CSSGB Exam Prep Course
Exams	Mid October	N/A	CMQ/OE, CSSBB, CQPA, CRE, CQI, CQT, Biomedical Auditor, HACCP Auditor Fall Exams
Reg Deadline	Early Oct	N/A	Deadline to register for CQIA, CSSGB, CPGP, CQE, CSQE, CQA, CCT Winter Exams
Prep Course	Early Oct	Late Nov	CQIA Exam Prep Course
Exams	Early Dec	N/A	CQIA, CSSGB, CPGP, CQE, CSQE, CQA, CCT Winter Exams
Publicity	Mid Dec	N/A	Special Mailing (Education Programs Annual Calendar)

ASQ San Fernando Valley Section Instructor Selection Criteria

All ASQ Certification Exam Course Instructors for the San Fernando Valley Section of the American Society for Quality Control shall fulfill the following criteria:

1. Have current ASQ Certification pertinent to the certification exam course being taught or have a graduate degree pertinent to the topic being taught.
2. Have current membership in ASQ and abide by the ASQ Code of Ethics.
3. Have no prior incident of misconduct relative to instruction of any course presented by ASQ SFV Section.
4. Have access to and transportation to and from the location of the course being taught.
5. Have or be willing to obtain or develop all materials required to effectively present the course and/or topic being taught.
6. Have an Education Committee and Course Instructor Application approved by the ASQ SFV Section Education Chair.
7. Have provided a professional biography and publicity photo for use in promoting ASQ SFV courses.
8. Have made a commitment to participate in and attend ASQ SFV Section Education Committee Meetings (planned twice per year on a Saturday, in Fall and Spring).
9. Have made a commitment to participate in coordination meetings as applicable to the course being taught (when called upon by course coordinators).
10. Have agreed to uphold all requirements for instructors as specified within the ASQ SFV Section Education Committee Management Plan.
11. Have made a commitment to provide reasonable consultative support to students seeking assistance outside of the class meeting hours (i.e. via email or phone).
12. After having completed presentation of at least one course, have satisfactory or better student (customer) evaluations, on average.

ARTICLES

The Value of Mentors

Your ability to choose your mentors can be a crucial step toward achievement in all areas of your life. So here are 12 steps for building successful mentor-protégé relationships:

1. Set clear goals for yourself in every area of your life. Know exactly what you want to accomplish before you start thinking of the type of person who can help you accomplish it.
2. Determine the things you will have to do in order to achieve your goals, the obstacles you will have to overcome, and the roadblocks you will have to surmount.
3. Identify the areas of knowledge, skill, and expertise you will have to acquire in order to overcome the obstacles existing between you and your goals.
4. Look around for the most successful people in the areas in which you will need the most help.
5. Join the clubs, organizations, and business associations these people belong to.
6. Once you have joined these organizations, become actively involved and volunteer for responsibilities. This will bring you to the attention of the people you want to meet faster than anything else.
7. Work, study, and practice continually to get better and better at what you do. The very best mentors are interested in helping you only if they feel it is going to be worth their time. You will have no problem attracting people to you when you develop a reputation for being up-and-coming in your field.
8. When you find a potential mentor, don't make a nuisance of yourself. Instead, ask for 10 minutes of his or her time, in person, in private. Nothing more. Remember, most potential mentors are busy people, and they may be opposed to someone's trying to take up a lot of their time. It's not personal.
9. When you meet with a potential mentor, express your eagerness to be more successful in your field. Tell him or her that you would very much appreciate a little guidance and advice to help you move ahead. Ask for an answer to a specific question, for a specific book or audio program recommendation, or for a specific idea that has been helpful to him or her in the past.
10. After the initial meeting, send a thank-you note expressing your gratitude and appreciation for his or her time and guidance. Mention that you hope to meet again if you have another question.
11. Each month, drop your mentor a short note telling him or her about what you are doing and how you are progressing. Nothing makes a mentor more open to helping you further than your making it clear that the previous help has done you some good.
12. Arrange to meet with your mentor again, perhaps on a monthly basis, or even more often if you work closely together.

Brian Tracy is legendary in the fields of management, leadership, and sales. He has produced more than 350 audio/video programs and has written over 42 books, including his just-released book "The Way To Wealth." To receive a free copy of one of Brian's CDs, go to www.briantracy.com and click on the Special Offers, Free Audio Program. Also check out Brian Tracy University of Sales and Entrepreneurship at www.briantracy.com. Brian can be reached at (858) 481-2977 or www.briantracy.com.

REMINDER FOR THOSE WHO REGISTERED

AGENDA

Lunch	12:00PM
Check In/Security	12:45 PM
Tour	1:00 to 3:00 PM

June 26, 2009

TOUR OF

JPL

Jet Propulsion Laboratory
4800 Oak Grove Drive
Pasadena, CA 91109

NOTE: This tour is SOLD OUT

ASQ SFV Section 0706 Contacts

Role(s)	Name	Email	Phone Numbers
<ul style="list-style-type: none"> • Acting Section Chair • Past Section Chair 	Paul Buckley	<<pbuckley@usc.edu>>	213-821-5784
<ul style="list-style-type: none"> • Section Vice Chair • Aviation, Space & Defense Division Liaison • Deputy Regional Director 	Deborah L. Koncel	<<deborah.koncel@pwr.utc.com>>	818-307-9342
<ul style="list-style-type: none"> • Section Treasurer 	Carole Elm	<<carole.elm@pwr.utc.com>>	818-586-7120
<ul style="list-style-type: none"> • Section Secretary 	Rita Turner	<<rita.turner@lmco.com>>	661-572-7162 661-609-8414(cell)
<ul style="list-style-type: none"> • Membership Chair • Co-Biomed Division Liaison • Biomed Division Southern California Discussion Group Program Chair 	Cheryl Jones	<<recruiter@medexecintl.com>>	Work: 818-552-2036, ext. 412
<ul style="list-style-type: none"> • Acting Education Chair • Quality Advocacy Committee Chair • Section Webmaster • Section Historian • Past Section Chair • CMQ/OE Instructor • Food, Drug and Cosmetic Division Liaison 	Diane G. Kulisek	<<dkulisekasq@aol.com>>	805-522-5005
<ul style="list-style-type: none"> • Certification / Recertification Chair 	Mostafa Gorgzadeh	<<mgorgzadeh@hotmail.com >>	805- 501-4338 Cell
<ul style="list-style-type: none"> • Examining Chair 	Angel Luna	<<A.luna@ngc.com >>	818-715-2890
<ul style="list-style-type: none"> • Newsletter Editor (Quality Quill) • Placement Chair 	Ernesto Zepeda	<<ernesto4z@sbcglobal.net>>	661-406-9989 Cell
<ul style="list-style-type: none"> • Program Chair 	Tarek Elneil	<<telneil@gmail.com>>	805-732-1739
<ul style="list-style-type: none"> • Program Logistics 	Prasad Mushti	<<pmushti@yahoo.com>>	818-407-4024 X2217
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<ul style="list-style-type: none"> • Nominating Committee Chair • Recognition & Awards Chair 	Berney Lelles	<<Dlles@hotmail.com >>	Email only.
<ul style="list-style-type: none"> • Section Quality Management Program (QMP) Chair 	Doug Forman	<<douglasf@resmed.com>> <<dougforman@roadrunner.com>>	818-428-6552
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<ul style="list-style-type: none"> • Member at Large • Past Section Chair • Regional Membership Director • Deputy Regional Director • Discussion Group Champion • Food, Drug and Cosmetic Division Liaison • Biomed Division Liaison 	Rosemarie Christopher	<<christoroseasq@gmail.com >>	818-552-2036 X213
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<ul style="list-style-type: none"> • Region 7 Director 	Elias Monreal	<emonreal@itde.com>	Email only.

- PAID ADVERTISEMENT -

EMPLOYERS

The Quill will publish your job postings free of charge as a service to our members.

Posting guidelines can be obtained on the ASQ SFV website at:
http://www.asqsfv.org/index_files/Jobs.htm
 or on the ASQ SFV website's Jobs Page.

Please contact
 Ernesto Zepeda, Newsletter Editor
 661-406-9989
Ernesto4z@sbcglobal.net

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Full Page: \$100
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ASQ SFV Section 706

