



SFV Quality Quill



SECTION 0706

2009-2010 ISSUE I



SCHEDULED SECTION EVENTS



Monthly Meetings

ASQ Sections plan monthly meetings to provide colleagues an opportunity to network, and to increase their knowledge. This is an opportunity to enhance your knowledge at minimum cost.

The ASQ Section 706 Section Events are held on the **THIRD Tuesday** of every month.

You can join us for dinner and presentation or presentation only. All reservations should be made through Acteva.

Recertification Units (RU's) are awarded for attending presentations.

San Fernando Valley, Section 0706

Refer to www.asqsfv.org

PO Box 4771 West Hills, CA 91308

Other Sections' Activities

Los Angeles, Section 0700

Refer to www.asqla.org

Orange Empire, Section 0701

Refer to www.asqorangeempire.org

San Gabriel Valley, Section 0702

Refer to www.asq702.org

Channel Cities (Ventura/Santa Barbara, Section 0709)

Refer to www.asq709.org

ASQ Food, Drug & Cosmetics Division Southern California Discussion Group

In Conjunction with ASQ 706 San Fernando Valley

Tuesday, September 15th, 2009 5:30 p.m. to 8:30 p.m.

LOCATION: Baxter Biosciences, One Verizon Way, Westlake Village, CA 91362

Pre-DG Presentation: New Certifications CPGP – Background and Q&A

Special Guest: Tami Nguyen, Genentech

Topic Abstract: Making the Case for Continual Improvement

Discussion Leader: Mark Lindsey

To Register: <http://www.acteva.com/booking.cfm?bevoid=189143>

Event Coordinator: Mary Thorsness at 805-372-3194 email: Mary_thorsness@baxter.com

Welcome Your New Elected Board

The Nominations Committee is proud to announce the Executive Board Member Leaders for the '09-'10 year:

Section Chair: Debbie Koncel

Treasurer: Carole Elm

Secretary: Rita Turner

Boosters Needed

ASQ San Fernando Valley, Section 706, is continually reaching out and promoting our name in the communities that we serve. By becoming a ASQSFV Booster, you will be providing growth and opportunities for your employees and colleagues by acting as a valuable source of information for our local Quality Professionals.

For additional information, please contact: Cheryl Jones - cjones@medexecintl.com

MEMBER INFO

Events - Locations and meals may be changing for every section event so please review the flyer carefully.

Hosting an event - We are looking for local companies who can offer their facility. Contact P. Mushti.

Section Website - Bookmark our new one www.asqsfv.org

Recertification Units – Contact M. Gorgzadeh if you need assistance.

Unemployed? Contact membership and ASQ HQ for possible payment reductions.

San Fernando Section Welcomes New Members

Hanh	Dang
Manuel	Hidalgo
Greg	Nikola
Thomas	Wells
Robert	Broughton
Peggy	Burdick
Lauro	Gatchalian
Vineet	Jain

Margaret	Johnson
Thomas	Manzo
Obdulia	Michel
Tasnim	Morbiwala
Marianne	Silva
Edward	White
Tae	Yi

Job Opportunity

Quality Control Manager

Eaton Corporation located in Los Angeles , CA (near Glendale metro) has an opening for a Quality Control Manager.

Job Qualifications:

- Experience with AS9100, AS9102.
- Minimum 3 years in a Quality Control/Assurance Management capacity related to Factory Inspection and/or Calibration.
- Bachelor's degree in Engineering: Mechanical, Aerospace, Systems, Physics or related field.
- Experience with Factory Controls, Receiving inspection, in-process inspection, final inspection, and calibration functions supporting fabrication, assembly, and test in an Aerospace environment, Supplier Quality
- Experience as a member of Material Review Board and Corrective Action Board functions.
- Experience working with continuous improvement and problem solving tools including root cause corrective action, failure analysis, 8D charts and process flow diagrams.

Preferred:

- Experience with hydraulics and electro-mechanical applications
- ASQ CQE, CQM, CQA.
- Six Sigma Green Belt/ Black belt

Contact:

HR- Maricel Unite

mariceleunite@eaton.com

NOTES...

ASQ CSUN Student Branch Career Workshop

Our annual ASQ CSUN Student Branch Career Workshop will be held on Wednesday, October 7 on the CSUN Campus. We are looking for Quality Professionals to be mock interviewers. Please consider helping our CSUN students prepare for their careers and promote the Quality Profession! Dinner and parking will be provided at no cost to the interviewers. Dinner starts at 6:00 pm with the interviews to follow.

Contact Cheryl Jones for more information: cjones@medexecintl.com

ASQ San Fernando Valley Section Gets LinkedIn!

Welcome to ASQ SFV's LinkedIn Group! Please say hello and introduce yourself to the rest of us.

<http://www.linkedin.com/groups?gid=2008556>

Via the LinkedIn group, you will be able to discuss current local quality-related activities, check on Section Events and Classes, talk with Section Leaders, let fellow members know when you have a position to fill.... or need a job, market your consulting skills and generally help one another out.



[ASQ's 2nd Annual SoCal Quality Conference \(SCQC\) 2009](#)

Hosted by

Los Angeles, San Gabriel Valley & San Fernando Valley ASQ Sections

Staying Alive Through Challenging Times!!

The big day is on **Saturday, 24 October 2009** at Kellogg West Conference Center Cal Poly University, Pomona, CA. This will be the largest SoCal Quality Conference with an expected attendance of 200-250 participants!! Variety of topics planned on **Lean, Sustainability, Risk Management, Root Cause Analysis, Continuous Improvement, Career Assistance and more!**

...NOTES

While students are going back to school in September, ASQ is going back to the basics...quality basics. ASQ wants to spread the word that quality is everyone's job.

For every member you recruit in September* through the [Each One Reach One \(EORO\)](#) recruitment program, you'll earn double the ASQ Bucks. The new member you recruit will get our new [Building From the Basics Quality Pocket of Knowledge \(QPoK\)](#), a basic quality tools guide that fits in your back pocket.

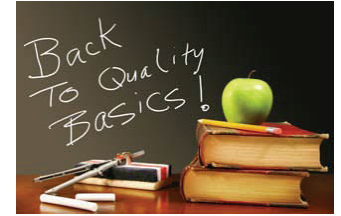
Be sure your name and member number are on the new member's application.

How many ASQ Bucks do you earn?

Individual Member	<u>5</u>	10 ASQ Bucks
K-12 School Member	<u>50</u>	100 ASQ Bucks
K-12 District Member	<u>120</u>	240 ASQ Bucks
Site Member	<u>120</u>	240 ASQ Bucks
Enterprise Member	<u>1,000</u>	2,000 ASQ Bucks

What can I use my ASQ Bucks toward?***

YOUR Membership renewal
Quality Press purchases
Conference of your choice
Training
Certification



Related Links:

[More information about EORO](#)

[Refer a friend or colleague today](#)

[Recruitment tips](#)

*All online or faxed new member applications must be sent by midnight September 30, 2009. Mailed applications must be postmarked by September 30, 2009.

**ASQ Bucks cannot be used on ASQ gear.

Call for Six Sigma Success Stories from Software/IT Organizations

Do you have a Six Sigma success story from the Software/IT industry?

We are soliciting case studies for a book that will be a unique collection of Six Sigma success stories from the Software/IT industry. If you have a success story from a Six Sigma improvement project that has had a significant impact on your organization (with measurable savings), we want to hear from you!

We are interested in hearing about Six Sigma improvement projects for the software development process and support (maintenance) process. Of particular interest are improvement projects that have successfully dealt with challenges that most software/IT organizations are faced with everyday. Such challenges include (but are not limited to):

- -Software defect reduction
- -Software Development Life Cycle - Cycle time reduction
- -Lean Six Sigma / Process streamlining / Value Stream Simplification
- -Improvements in process effectiveness (project planning, requirements, design, development, test, support)
- Risk reduction
- -Performance and reliability improvement
- -Design For Six Sigma (DFSS)
- -And more

Y You may send more than one submission. Selected success stories will appear as individual book chapters after approval from the submitting companies. Company name and logo will appear on the book cover along with company profile and author bio in the book chapter.

If you are interested, please vic_nanda@hotmail.com for the Submission Form.

Book title:

Six Sigma Software Quality Improvement
Success Stories from Motorola and other Leading Companies

Editors (and Contributing Authors): Vic Nanda and Jeff Robinson, Ph.D.

Date of Publication: Fall 2010

ARTICLES

The Importance of Supply Chain Security in Today's World

Lead author: *Sarah Seyedgavadi, Amgen*

Co author: *Bonnie Custodio, Amgen*

Co author: *Joseph Turbeville, Amgen*

Ask yourself, "Do I know where my suppliers get their raw materials from?"

In light of recent tragic events involving counterfeited, adulterated and contaminated materials, the pharmaceutical industry has realized just how important and critical understanding our raw materials, their quality and the integrity of the supply chain are. There are many examples of how lack of understanding of the supply chain custody has had implications on the final biological product, causing risk to patients, and in several cases, leading to the death of patients in need of these vital medicines.

Some recent examples include:

1. Adulterated glycerin with diethylene glycol (antifreeze) used to manufacture cough syrup has led to 67 deaths in Panama and 103 deaths in Haiti (mostly children).
2. Adulterated Heparin with hypersulfated chondroitin sulfate led to 81 deaths in the US and Europe.
3. Adulterated milk with melamine has led to contaminated infant formula causing kidney stones and deaths of infants in China.
4. Adulterated glycerin with diethylene glycol used to manufacture teething gel has led to over 40 infant deaths in Nigeria.

The World Health Organization (WHO) estimates that 10% of all medicines around the world are counterfeit. In addition it estimates that up to 30% of medicines sold in developing countries may be counterfeit, and some studies conclude that the percentage may be even higher.

As a result of these events, regulatory agencies, such as the FDA, pharmaceutical companies, and raw material suppliers are making supply chain security a priority. Supply chain data is now being gathered by raw material suppliers and pharmaceutical companies to understand and assess the risks to the business. One way the pharmaceutical industry is managing these supply chain risks is with the integration of proper screening tests for raw materials.

In addition, pharmaceutical industry leaders have come together with suppliers, regulatory agencies and professional trade organizations to create a new, international non-profit organization called Rx-360 (www.Rx-360.org) to enhance supply chain security. The mission for Rx-360 is to create and monitor a global quality system that meets the expectations of industry and regulators that assures patient safety by enhancing product quality and authenticity throughout the supply chain.

By working together in a global effort, Rx-360 is committed to ensuring the right materials are delivered at the right quality, so that medicines can be trusted by healthcare practitioners and patients. In the end, with the potential for economic gain for criminals being so great, it's not a matter of *if* the next contamination will happen, but *when*. Knowing our supply chain is the first step toward securing it and preventing more tragic consequences.

ASQ SFV Section 706



SFV SECTION MEMBER BIO



Name:	Prasad V. Mushti
Current ASQ SFV Activities:	Arrangements and Logistics Chair
History of Involvement with ASQ:	ASQ Senior Member since 2007 and ASQ Member leader since 2008.
Current Employment (Title and Employer):	Quality Assurance Engineer, FTG Circuits Inc. Chatsworth, CA since 2007.
Past Employment of Interest:	Production Manager, Foxlink World Circuit Technology, Simi Valley, CA (from1996 until 2006). Various management and engineering positions in India(from 1986 until 1995)
Education Background:	BS Mechanical Engineering, ASQ CSSBB. Took courses in Lean Operations and Project Management.
Hobbies and Interests:	Reading, Music and Travel.
Favorite Quality-related Quote:	Quality means doing it right when no one is looking –Henry Ford.
What I would like to see SFV Section of ASQ do next:	I would like ASQ SFV section to be a frontrunner to facilitate more networking with all its members as well as with other societies.
ASQ Preferred Contact Information:	Home Phone: 805-579-1512 Cell Phone: 805-813-4067. Email: prasadm@ftgcorp.com , pmushti@yahoo.com .
My Website and/or Company Website:	.
LinkedIn Profile:	http://www.linkedin.com/pub/prasad-mushti/1/940/99a

- PAID ADVERTISEMENT -

EMPLOYERS

The Quill will publish your job postings free of charge as a service to our members.

Posting guidelines can be obtained on the ASQ SFV website at:

http://www.asqsfv.org/index_files/Jobs.htm

or on the ASQ SFV website's Jobs Page.

Please contact
Ernesto Zepeda, Newsletter Editor
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Ernesto4z@sbcglobal.net

Interested in Advertising in the Quill?

Prices per issue for ads placed in the Quill are as follows:

Full Page: \$100
Half Page: \$50
Quarter Page: \$25
Business Card Size: \$15

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Sustaining ASQ member since 1997
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· Audit Committee Member	Paul Buckley	<<pbuckley@usc.edu>>	213-821-5784
· Section Chair · Education Committee · Aviation, Space & Defense Division Liaison · Deputy Regional Director	Deborah L. Koncel	<<deborah.koncel@pwr.utc.com>>	818-586-5271
· Education Committee · Section Treasurer · Interim Education Chair	Carole Elm	<<carole.elm@pwr.utc.com>>	818-586-7120
· Section Secretary	Rita Turner	<<rita.turner@lmco.com>>	661-572-7162
· Voice Of Customer (VOC) Chair · DRD Membership · Program Director - Biomed Division · Southern California Discussion Group · Co-Manager - SFVASQ LinkedIn	Cheryl Jones	<<cjones@medexecintl.com>>	818-552-3673
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